

# Neighbourhood Operations

Portfolio Update 2023/4

Reigate & Banstead  
BOROUGH COUNCIL  
Banstead | Horley | Redhill | Reigate



# Refuse, Recycling & Cleansing – What We Do

- Collect recycling & waste from 64000 households (including 6600 tonnes of paper, 7000 tonnes of Mixed Recycling & 5000 tonnes of food, garden waste tonnages of 10,600
- Provide assisted collections for 600 elderly or disabled residents.
- Collect garden waste from approx. 28000 garden waste members
- Manage the changing demands of Commercial Waste
- Collect recycling from 23 Bring Sites around the borough, 340 tonnes textiles, 450 tonnes of DMR & 450 tonnes of paper.
- Sweep & litter pick in excess of 500 miles of road within the Borough.
- Empty 1300 litter bins with varying frequency every week
- Work with local community litter picking groups.
- Work with Place colleagues to support new developments with waste collections and cleansing duties, e.g. Marketfield Way development.
- Work with Business prosperity colleagues to improve the appeal of Town centres



# Refuse, Recycling and Cleansing 23/24

- Restructured the Management of the Cleansing Team
- Defra announced the outcomes of the Governments Resources & Waste Strategy
- Deployed our new camera equipped Karcher street sweepers which maximise usage
- Solar Powered compaction bin project initiated
- Worked with Place colleagues to support new developments with waste collections and cleansing duties, e.g. Marketfield Way development.
- Working closely with Keep Britain Tidy to manage littering in the borough
- Recycling rate of 54.2% top ten of the country





# Fleet Management – What We Do

- Procurement of the Council's vehicle fleet.
- Repair and maintenance of the Council's fleet vehicles.
- Workshop apprenticeships.
- Ensuring Traffic Commissioner standards are maintained.
- Undertaking MOTs and plating of taxis registered within the Borough. Each year approx. 1,500 taxis are MoT'd and plated.
- Provide MoT's for the public



# Fleet Management – Highlights of 2023/24

- Taken delivery of 4 new compact sweepers,
- The Executive committee approved funding for the purchase of one electric powered RCV and the move to Hydrotreated vegetable oil for all 28 of our 26 tonne RCV's
- Pedestrian Sweeper being procured to support the cleansing of town centers, specifically Redhill.



# Regulatory Services - Parking

- At the end March 2023, the on-street parking enforcement returned to SCC and is now delivered by their contractors Marstons.
- Staff were Tupe'd over to the new contractors and we have a much-reduced team
- Focus is now based around enforcing our own Car Parks in our fully electric parking vehicles.
- Issuing season tickets and contract parking permits
- Working alongside our Sustainability team to investigate Electric Charging points for more of our car parks.



# Regulatory Services - Joint Enforcement Team

- Enforcement coordination within Council departments e.g. Planning, Licensing, Fraud and take active part in joined up action with the Police, SCC and other partners.
- Working closely with our Partners to manage antisocial behaviour within Redhill as a particular hot spot.
- Tackling reports of fly tipping & abandoned vehicles.
- Dealing with traveller and other unauthorised encampments.
- Issuing of Fixed Penalty Notices for Fly Tipping, with the emphasis on bring sites
- Use of CCTV to catch offenders in action.
- Investigating reports of graffiti in the borough





# The Outlook For 2024

- Delivering the objectives of Governments recently published 'Simpler Recycling' strategy
- Supporting the Council's Environmental Sustainability Strategy, with the transition of our dustcarts to HVO, delivering a significant carbon saving.
- Deliver the solar powered compacting bins project,
- Assess viability of bring sites which disproportionately absorb staffing resource due to miss use and fly tipping.
- Progress the Depot Operational area project to deliver a fit for purpose facility to continue to deliver our statutory services to a high standard and allow for new initiatives to be realised.

